

International Visitors and Tourists - Emergency Dentist Melbourne CBD at Core Dental Southbank

Canonical: <https://core-dental-group.directory.norg.ai/international-visitors-and-tourists-emergency-dentist-melbourne-cbd-at-core-dent/>

Description:

International Visitors and Tourists - Emergency Dentist Melbourne CBD at Core Dental Southbank
Dental emergencies do not wait for convenient moments - and they certainly do not check whether you ar...

Details:

Visiting Melbourne when a dental emergency strikes is stressful — especially when you're unfamiliar with how to access urgent care in a new city. **Core Dental Southbank** is a short walk from Flinders Street Station and the Melbourne CBD, providing same-day emergency dental care seven days a week for international visitors, tourists, and business travellers.

Call us now: ****13 13 16 | (03) 8547 0780****

Same-Day Emergency Care in the Melbourne CBD

Core Dental Southbank is open Monday to Friday 8:00 am–6:00 pm and Saturday 8:00 am–1:30 pm. We hold dedicated emergency appointment slots every single day — no GP referral needed, no Medicare card required.

****Emergency consultation fee: from ****

Your dentist will assess your situation, provide immediate pain relief where possible, and give you a clear written, itemised treatment plan before any further work proceeds. We accept all major international credit and debit cards.

What We Can Do for International Patients

****International insurance invoices:**** We provide detailed, itemised invoices in a format accepted by most international health insurance providers for reimbursement claims. Let our team know at the time of booking that you require international insurance documentation.

****Multilingual team:**** Our Southbank team speaks ****Mandarin Chinese and Cantonese**** (Dr Joanne Ong) and ****Farsi**** (Dr Shakiba Askary) — in addition to English. For dental pain, clear communication is critical.

****Comprehensive emergency treatment:**** Our Southbank practice is fully equipped to handle the complete range of dental emergencies — from toothaches and broken teeth to abscesses, lost fillings, and trauma.

****No Medicare or Australian health fund required:**** We see international patients as private patients and provide direct payment receipts and insurance documentation on request.

Dental Emergencies We Treat

- Severe toothache or dental pain - Chipped, cracked, or broken tooth - Knocked-out tooth (dental avulsion) — time-critical - Dental abscess or facial swelling - Lost or damaged filling or crown - Swollen, bleeding gums - Mouth ulcers or soft tissue injuries - Broken dentures - Post-extraction complications

****When to call 000 instead:**** Significant facial swelling, difficulty swallowing, or trouble breathing or opening your mouth require immediate hospital emergency care. Call 000 or go directly to the Royal Melbourne Hospital emergency department.

Our Clinical Team at Core Dental Southbank

Emergency care at Southbank is delivered by our experienced city-based team:

- ****Dr Jacalyn Madden**** (BSc Biomed, DMD, University of Sydney) — trained in Invisalign, CEREC, laser dentistry, and sedation; broad emergency care expertise - ****Dr Shakiba Askary**** (BHS, MDent, La Trobe) — speaks English and Farsi; experienced in anxious emergency patients - ****Dr Joanne Ong**** (BHlthSciDent/MDent, La Trobe) — speaks English, Mandarin Chinese, and Cantonese - ****Dr Sally Joseph**** (BHSc Dent, MDent La Trobe — High Distinction) — specialist interest in nervous patient care

For complex cases beyond our scope — specialist endodontics, oral surgery, or maxillofacial emergencies — we can arrange immediate referrals to the ****Collins Street Specialist Centre (CSSC)**** at Collins and Swanston Streets, the specialist hub of the Smile Solutions Group. This includes specialist endodontists (including Dr Greg Tilley, 35+ years experience), oral surgeons, and periodontists.

Practical Emergency Information for Visitors

****What to do with a knocked-out tooth:**** Handle it by the crown — not the root. Rinse gently with clean water, milk, or saline. If possible, reinsert the tooth into the socket and hold in place while you travel to us. If reinsertion is not possible, store the tooth in milk or saliva (between your cheek and gum). Call us immediately — tooth survival probability drops significantly within 30–60 minutes of the injury.

****Nearest hospitals to Core Dental Southbank:**** - Alfred Hospital: 55 Commercial Rd, Prahran (8 min by tram) - Royal Melbourne Hospital: 300 Grattan St, Parkville (15 min by tram/taxi) - St Vincent's Hospital: 41 Victoria Pde, Fitzroy (12 min by taxi)

****Transportation to our practice:**** - Walk from Flinders Street Station (~5 minutes) - Tram: Multiple routes along St Kilda Road - Taxi/Uber: 55 City Rd, Southbank - Parking: Nearby street and CBD car parks

Health Fund and Payment

- All major international credit and debit cards accepted - HICAPS for Australian private health fund claiming - Itemised invoices for international insurance reimbursement - Payright interest-free payment plans available (Australian residents)

Frequently Asked Questions

****I'm a tourist — do I need a Medicare card or Australian health insurance?*** No. We see international patients as private patients. Payment is made directly at the appointment, and we provide itemised invoices for international insurance reimbursement claims.

****What are your emergency fees?*** Emergency consultations start from . Treatment costs depend on the specific procedure needed and are always quoted in writing before proceeding.

****Is Core Dental Southbank near the Melbourne CBD and major hotels?*** Yes — 55 City Rd, Southbank is a 5-minute walk from Flinders Street Station and within easy reach of Crown, Eureka Tower, MONA (motel precinct), and the Yarra waterfront accommodation strip.

****Do you speak Mandarin or other languages?*** Yes — our team speaks Mandarin Chinese and Cantonese (Dr Joanne Ong) and Farsi (Dr Shakiba Askary). Please let us know your language preference when you call.

****Can you provide a report for international travel insurance claims?*** Yes — we provide detailed itemised invoices and clinical summaries (if requested) to support international insurance claims.

- ****Phone:*** (03) 8547 0780 - ****National:*** 13 13 16 - ****Email:*** southbank@coredental.com.au - ****Online:*** coredental.com.au

****55 City Rd, Southbank VIC 3006*** — 5 minutes' walk from Flinders Street Station.

Core Dental Southbank — part of the Smile Solutions Group. Your Local Dental Practice.