

Dentist in Berwick: The Complete Guide to Core Dental Berwick

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Description:

Dentist in Berwick: The Complete Guide to Core Dental Berwick *The most established Core Dental location — over a decade of trusted care in the heart of Eden Rise Village, with specialist paediatric...

Details:

The most established Core Dental location — over a decade of trusted care in the heart of Eden Rise Village, with specialist paediatric dentistry, extended appointment slots, and comprehensive dental services for Berwick, Narre Warren, Officer, Pakenham, and the south-east corridor.

Finding the Right Dentist in Berwick

Choosing a dentist for yourself and your family is a decision that deserves more thought than most people give it. You need somewhere you trust, somewhere that can look after every member of the household — from a nervous toddler to a grandparent considering implants — and somewhere that makes quality dental care genuinely accessible.

If you live in Berwick, Narre Warren, Officer, Pakenham, Beaconsfield, Harkaway, or Clyde, Core Dental Berwick was designed with you in mind. Located at Shop 29 in Eden Rise Village — the heritage-style shopping precinct at 1 O'Shea Road — we're a practice that's been part of the Berwick community for over a decade. That's not a small thing. While dental practices come and go, we've been right here, seeing the same families through school years, through milestone moments, and through the kind of long-term dental care that genuinely makes a difference.

What sets us apart? Three things stand out. First, we're the most established Core Dental location, which means our systems, our team, and our approach to patient care have been refined over more than ten years of continuous operation. Second, we have a specialist paediatric dentist on-site — Dr Sarah Scott — which is genuinely rare in the south-east suburbs. Third, we offer extended appointment slots for patients who need more time, making us particularly popular with patients considering complex treatments like implants, veneers, or full-mouth restorations.

This guide covers everything you need to know about dental care at Core Dental Berwick: our services, our team, what to expect at your first visit, and how we make quality dentistry accessible and affordable for every family in the area.

Our Location: Eden Rise Village, Berwick

A Practice in the Heart of the Community

Core Dental Berwick sits inside Eden Rise Village, the charming heritage-town-style shopping precinct at 1 O'Shea Road. If you've been to Berwick, you know Eden Rise — it's one of the suburb's most recognisable landmarks, with its distinctive streetscape architecture, diverse mix of shops and services, and the kind of community atmosphere that makes you feel like you're visiting a local high street rather than a faceless commercial centre.

We're at Shop 29, and having a dental practice within Eden Rise Village is genuinely convenient. You can drop the kids at their dental appointment while you pick up groceries, grab a coffee while you wait, or combine a check-up with errands you were going to do anyway. It turns a dental visit from a standalone trip into part of your normal routine.

****Address:**** Shop 29, 1 O'Shea Rd, Berwick VIC 3806

****Getting here:****

- ****By car:**** O'Shea Road runs off High Street (the Princes Highway), making us easy to reach from virtually anywhere in the south-east. Eden Rise Village has ample on-site parking — no circling for spots, no parking meters, no long walks across car parks. - ****By train:**** Berwick Station is approximately a 15-minute walk from the practice. The station is on the Pakenham/Cranbourne line, making us accessible from the CBD and right across the south-east. - ****By bus:**** Bus routes service High Street, with stops within easy walking distance of Eden Rise Village. - ****From surrounding suburbs:**** Whether you're coming from Narre Warren (10 minutes), Officer (10 minutes), Pakenham (15 minutes), Beaconsfield (10 minutes), Harkaway (10 minutes), or Clyde (15 minutes), we're a short and straightforward drive.

Over a Decade of Community Trust

There's a difference between a practice that's been open for a year and one that's been open for more than ten. When a dental practice survives and thrives for over a decade in the same location, it tells you something. It means the team knows the community. It means the patients keep coming back. It means the practice has weathered changes in dentistry, in technology, and in patient expectations — and adapted well enough to not just survive but grow.

Core Dental Berwick is the most established practice in the Core Dental network. We've been here longer than any other Core Dental location, and that longevity is reflected in the depth of our patient relationships. We see families where we've treated three generations. We see patients who started coming as teenagers and now bring their own children. We see couples who booked their first appointments together and come back year after year.

That kind of continuity doesn't happen by accident. It happens because we get the fundamentals right: honest diagnosis, quality treatment, fair pricing, and genuine care for the people who walk through our doors.

Our Opening Hours

We've structured our hours to accommodate the schedules of busy families, working professionals, and retirees:

| Day | Hours | |----|-----| | Monday | 8:00 am – 6:00 pm | | Tuesday | 8:00 am – 6:00 pm | | Wednesday | 8:00 am – 6:00 pm | | Thursday | 8:00 am – 6:00 pm | | Friday | 8:00 am – 6:00 pm | | Saturday | 8:00 am – 1:30 pm | | Sunday | Closed |

****Early morning appointments**** are available from 8:00 am every weekday — ideal for before-school or before-work visits. Our ****Saturday morning sessions**** mean you don't have to take time off work for routine dental care, and they're particularly popular with families who book consecutive appointments for multiple family members.

Extended Appointment Slots

One of the things our patients appreciate most — and something that distinguishes us from many suburban practices — is our availability of extended appointment slots. If you're having a comprehensive consultation about implants, sitting for veneer preparation, or undergoing a complex treatment, you need more than a 20-minute window. We schedule longer appointments as standard for treatments that require them, giving your dentist the time to work carefully and thoroughly without

rushing.

This is one of the reasons Core Dental Berwick is particularly popular with the over-50 demographic for treatments like dental implants, porcelain veneers, and full-mouth restorations. Complex treatments deserve unhurried attention, and we provide it.

Back-to-Back Family Appointments

Families consistently tell us they appreciate the ability to book consecutive appointments for everyone in the household. Mum, Dad, and the kids can all be seen in a single visit, one after another. No separate trips, no juggling multiple days, no reshuffling the family schedule four times.

Contact Us

- **Phone:** (03) 9132 4160 - **National line:** 13 13 16 - **Email:** berwick@coredental.com.au

Our reception team — led by Practice Coordinator Laura Agland — can help with appointment bookings, general enquiries, treatment cost estimates, and health fund queries. If you're experiencing a dental emergency, call us directly and we'll do our best to see you on the same day.

Meet the Core Dental Berwick Team

Our team combines experienced general dentists, a specialist paediatric dentist, a dental hygienist, and a dental prosthetist — giving you access to a breadth of expertise that most suburban practices can't match. What's more, this team has been refined over more than a decade. These aren't locums or transient clinicians — they're committed professionals who've chosen to build their careers at Core Dental Berwick.

Dr Ivy Jin — General Dentist (Mandarin-Speaking)

Dr Ivy Jin provides dental care in both English and Mandarin Chinese, serving an important need for the growing Chinese-speaking community in Berwick and the surrounding south-east suburbs. Being able to discuss dental concerns, treatment options, and aftercare instructions in your first language removes a significant barrier to quality dental care — particularly when it comes to understanding complex treatment plans or providing informed consent.

Dr Jin combines clinical precision with a warm, approachable manner that puts patients at ease. She has a broad scope of practice spanning preventive, restorative, and cosmetic dentistry, and she takes the time to ensure every patient fully understands their options before making any decisions.

Dr Chelsea Nguyen — General Dentist

Dr Chelsea Nguyen brings a thorough, patient-centred approach to general dentistry at our Berwick practice. She is committed to providing care that's both clinically excellent and genuinely comfortable, with a particular focus on helping patients who may feel nervous or apprehensive about dental treatment. Dr Nguyen believes that good dentistry begins with listening — understanding what the patient wants to achieve and tailoring the treatment plan accordingly.

Her clinical interests span general restorative work, preventive care, and cosmetic dentistry. Patients appreciate her calm, reassuring manner and her willingness to take the time to explain procedures thoroughly.

Dr Sarah Scott — Specialist Paediatric Dentist

Having a specialist paediatric dentist on-site is one of Core Dental Berwick's most significant differentiators — and a major reason families across the south-east choose our practice. Dr Sarah Scott is not simply a dentist who treats children. She is a registered specialist who has completed additional years of postgraduate training specifically in the dental care of infants, children, adolescents, and patients with special needs.

This distinction matters. Specialist paediatric dentists have deep expertise in:

- **Child psychology and behaviour management** — understanding how children of different ages think, what makes them anxious, and how to guide them through dental experiences positively -
- Developing dentition** — the growth and development of primary (baby) teeth, the transition to permanent teeth, and the identification and management of developmental anomalies -
- Paediatric-specific conditions** — dental conditions that primarily or exclusively affect children, including early childhood caries, enamel defects, dental trauma, and eruption disorders -
- Special needs dentistry** — adapted approaches for children and young people with physical, intellectual, medical, or behavioural conditions that affect their dental care

For families in Berwick, Narre Warren, Officer, Pakenham, Beaconsfield, and Clyde, having specialist paediatric care available locally — without needing to travel to the city or to a hospital dental clinic — is genuinely significant. Most families in the south-east suburbs would otherwise need to travel to Melbourne's CBD or inner suburbs for this level of expertise.

Isabelle Sayers — Dental Hygienist

Isabelle Sayers is our dedicated dental hygienist, specialising in preventive oral health care. Hygienists play a crucial role in maintaining your oral health between dental appointments — performing professional cleanings, providing tailored oral hygiene education, and identifying early signs of gum disease or other conditions that benefit from early intervention.

Isabelle's thorough yet gentle approach to professional cleaning and her ability to educate patients about effective home care make her an integral part of the Berwick team. Patients consistently comment on how thorough and comfortable their cleaning appointments are.

Alessio Pecorella — Dental Prosthetist

Alessio Pecorella is our on-site dental prosthetist, specialising in the design, fabrication, and fitting of dentures — including full dentures, partial dentures, and implant-retained dentures. Having a prosthetist within the practice means faster turnaround times, better coordination with our dentists, and the ability to make chairside adjustments without referring you elsewhere.

For patients who need dentures, this integrated model is a significant advantage. Instead of shuttling between a dental practice and a separate prosthetist's clinic — with potential miscommunication along the way — everything happens under one roof.

Laura Agland — Practice Coordinator

Laura leads our front-of-house team, ensuring the practice runs smoothly and that every patient's experience — from the first phone call to the final follow-up — is seamless and welcoming. She's your first point of contact for appointment bookings, treatment scheduling, health fund enquiries, and any questions about your visit.

Kayla Vella — Nursing Coordinator

Kayla coordinates our dental nursing team, ensuring that every surgery is set up, every procedure runs efficiently, and every patient receives attentive chairside care. Behind every smooth dental appointment is a well-organised nursing team, and Kayla ensures our clinical operations run like clockwork.

Our Services: Comprehensive Dental Care Under One Roof

Core Dental Berwick offers a complete range of dental services, from routine preventive care to complex restorative, cosmetic, and specialist treatments. Here's an overview of what's available at our practice.

General and Preventive Dentistry

The foundation of good oral health is regular preventive care. Our check-up and clean appointments are thorough and unhurried — we take the time to assess not just your teeth but your gums, jaw, soft tissues, and overall oral health. Services include:

- **Comprehensive dental examinations** including digital X-rays and oral cancer screening
- **Professional cleaning** (scale and clean) to remove plaque and tartar build-up
- **Fluoride treatments** for additional enamel protection
- **Fissure sealants** to protect children's teeth from decay
- **Mouthguards** — custom-fitted for sports protection
- **Dietary and oral hygiene advice** tailored to your individual needs

We recommend six-monthly check-ups for most patients, though some may benefit from more frequent visits depending on their oral health situation.

Emergency Dental Care

Dental emergencies don't wait for convenient times. Whether you've knocked out a tooth at weekend sport, cracked a filling, or woken up with severe tooth pain, we prioritise emergency cases and do everything we can to see you on the same day. Common emergencies we handle include:

- Severe toothache and dental abscesses
- Knocked-out, loose, or displaced teeth
- Broken or cracked teeth
- Lost fillings or crowns
- Soft tissue injuries to lips, gums, or tongue
- Swelling or infection

Dental emergency? Call (03) 9132 4160 immediately.

Invisalign — Blue Diamond Provider

Core Dental is a Blue Diamond Invisalign Provider — one of the highest tiers in the Invisalign provider program, reserved for practices that treat the highest volumes of Invisalign cases. This isn't a designation you earn by attending a weekend course. It reflects extensive, ongoing clinical experience with Invisalign across hundreds of cases.

At our Berwick practice, we use Invisalign to treat a wide range of orthodontic concerns in adults and teenagers, including crowding, spacing, overbite, underbite, crossbite, and open bite. The clear aligner system offers a discreet, comfortable alternative to traditional metal braces — something that appeals particularly to adult patients who want straighter teeth without the visibility of conventional orthodontics.

Dental Implants

Dental implants are the gold standard for replacing missing teeth. They consist of a titanium post surgically placed into the jawbone, which integrates with the bone over several months and then supports a custom-made crown, bridge, or denture. Implants look, feel, and function like natural teeth, and with proper care, they can last a lifetime.

Our Berwick practice has become particularly well-known for implant dentistry. With our extended appointment slots and experienced team, we provide the thorough, unhurried approach that implant treatment demands — from initial assessment and treatment planning through to final restoration.

Cosmetic Dentistry

Your smile is often the first thing people notice. Our cosmetic services help you achieve the smile you want, with treatments including:

- **Porcelain veneers** — custom-crafted shells bonded to the front of your teeth to correct shape, colour, and alignment
- **Teeth whitening** — professional-grade whitening that delivers dramatically brighter results than over-the-counter products
- **Composite bonding** — tooth-coloured resin applied to repair chips, close gaps, or reshape teeth
- **Smile makeovers** — comprehensive treatment plans combining multiple cosmetic procedures for a complete smile transformation

Dental Crowns and Bridges

When a tooth is too damaged for a filling but doesn't need to be extracted, a dental crown restores its strength, shape, and appearance. Bridges replace one or more missing teeth by anchoring artificial teeth to the crowns on either side of the gap. We offer both traditional laboratory-made crowns and same-day CEREC crowns — milled in the practice from high-quality ceramic while you wait.

Same-Day CEREC Crowns

Our CEREC technology allows us to design, mill, and fit a custom porcelain crown in approximately 60–90 minutes — all in a single visit. No temporary crown, no second appointment, no waiting. Digital scanning replaces messy impressions, and computer-aided design and manufacturing create a precision-fitted restoration that matches your natural teeth.

Children's Dentistry and the Tooth Fairy Centre

With specialist paediatric dentist Dr Sarah Scott on-site, Core Dental Berwick offers children's dental care that goes beyond what most suburban practices can provide. From first visits for toddlers to managing complex dental conditions in adolescents, Dr Scott's expertise ensures your children receive the highest standard of care in a warm, child-friendly environment.

We're also a registered provider under the Child Dental Benefits Schedule (CDBS), which provides eligible children aged 2–17 with up to \$1,026 in dental benefits over a two-year period — meaning many children can receive check-ups, cleans, fillings, and other basic dental services at no out-of-pocket cost to your family.

Dentures

With dental prosthetist Alessio Pecorella on-site, our Berwick practice offers a comprehensive denture service — from full and partial dentures to implant-retained overdentures. Having the prosthetist in-house means better coordination, faster turnaround, and the ability to make adjustments on the spot.

Gum Disease Treatment

Gum disease — from mild gingivitis to advanced periodontitis — is one of the most common dental conditions we see, and one of the most undertreated. Our team provides comprehensive assessment, treatment, and ongoing management of gum disease, from professional cleaning and scaling to more advanced periodontal therapy. For complex cases, we can refer to specialist periodontists at our Collins Street Specialist Centre.

Facial Injectables

Our dentists offer anti-wrinkle injections and dermal fillers administered with the precision and anatomical expertise that dental training provides. The same knowledge of facial anatomy, nerve pathways, and injection technique that makes dentists expert at administering anaesthesia translates directly to facial injectable treatments.

Root Canal Treatment

Root canal therapy saves teeth that would otherwise need to be extracted due to infection or nerve damage. Modern root canal treatment is far more comfortable than its reputation suggests — most patients compare it to having a filling placed. For complex cases, we have access to specialist endodontists through the Smile Solutions group.

Teeth Whitening

Professional teeth whitening delivers dramatically brighter results than over-the-counter products. We offer both in-chair whitening — for immediate, visible results in a single appointment — and take-home whitening kits with custom-made trays for a more gradual brightening at your own pace. Your dentist

will assess your teeth and recommend the approach that will give you the best result for your situation.

Sleep Dentistry and Sedation

For patients with significant dental anxiety, strong gag reflexes, or the need for lengthy or complex procedures, sedation options can make treatment possible and comfortable. We can discuss sedation approaches appropriate for your situation, and for complex cases, our Smile Solutions specialist centre provides access to treatment under IV sedation or general anaesthesia.

Mouthguards

Custom-fitted mouthguards are essential for anyone involved in contact sports or activities with a risk of falls or impacts. A mouthguard made from impressions of your teeth provides dramatically better protection than off-the-shelf alternatives — it fits precisely, stays in place during impact, and allows normal breathing and speaking. We make mouthguards for patients of all ages, from children in weekend sport to adults in competitive leagues.

Technology and Equipment

Over a decade of continuous operation has allowed us to invest steadily in the technology that makes modern dentistry more accurate, more comfortable, and more efficient.

Digital X-rays

Our digital X-ray systems use up to 80% less radiation than traditional film X-rays. Images are available instantly on screen, where your dentist can zoom in, adjust contrast, and show you exactly what they're seeing. This transparency — being able to see the problem alongside your dentist — helps you understand your treatment options and make informed decisions.

CEREC Same-Day Crowns

Our CEREC system integrates digital scanning, computer-aided design, and on-site milling to produce custom porcelain crowns in a single visit. The intraoral scanner replaces messy putty impressions, the design software creates a precision-fitted crown on screen, and the milling unit carves it from a block of dental-grade ceramic — all while you wait. For many patients, this means one appointment instead of two, no temporary crown, and no two-week wait.

Intraoral Cameras

Small, high-resolution cameras that capture detailed images of the inside of your mouth. These images can be displayed on screen in real time, allowing your dentist to show you exactly what they're looking at — a crack in a tooth, early decay, gum inflammation, or the margins of an existing restoration. It's one thing to be told you need treatment; it's another to see the problem yourself.

HICAPS Digital Claims

Instant electronic health fund claims processed on-site. No paperwork, no waiting for rebates. Tap your card and pay only the gap.

Dental Anxiety: You're Not Alone

Dental anxiety affects a significant proportion of the Australian population — estimates suggest between 15% and 20% of adults experience moderate to severe dental fear. It's one of the most common reasons people avoid dental care, leading to a cycle where avoidance causes problems to worsen, which makes the eventual dental visit more complex and reinforces the anxiety.

We understand this. Our team is experienced in working with anxious patients, and we take several approaches to make your visit as comfortable as possible:

****Communication:**** We explain everything before we do it. No surprises. If you want to know what's happening at every step, we'll tell you. If you'd rather not know the details, we'll keep it simple. You're in control.

****Pace:**** We work at your pace. If you need breaks, you take breaks. If you need to stop, you stop. Raising your hand is all it takes, and we'll pause immediately.

****Environment:**** Our practice is designed to feel welcoming, not clinical. From the moment you walk in, we want you to feel like a person, not a patient number.

****Gentle technique:**** Our dentists are known for their gentle approach. Light hands, careful anaesthesia, and attention to comfort throughout every procedure.

****Extended appointments:**** Because we offer longer appointment slots, your dentist isn't rushing to fit you in before the next patient. That lack of rush makes a noticeable difference to the experience.

If you've been avoiding the dentist because of anxiety, please tell us when you book. No judgement. We see anxious patients every day, and helping people overcome their dental fear is one of the most rewarding parts of our work.

Oral Health and General Health: The Connection

Your mouth is not separate from the rest of your body. Research over the past two decades has established clear links between oral health and several systemic health conditions:

****Heart disease and stroke:**** People with gum disease have a higher risk of cardiovascular disease. The chronic inflammation associated with periodontitis appears to contribute to the development and progression of arterial plaque.

****Diabetes:**** The relationship is bidirectional — gum disease makes diabetes harder to control, and poorly controlled diabetes makes gum disease worse. Treating gum disease can improve blood sugar management.

****Respiratory disease:**** Bacteria from infected gums can be inhaled into the lungs, potentially contributing to respiratory infections, particularly in elderly or immunocompromised patients.

****Pregnancy outcomes:**** Periodontitis has been associated with premature birth and low birth weight. Pregnant women with gum disease should seek treatment — it's safe during pregnancy and beneficial for both mother and baby.

****Dementia:**** Emerging research suggests links between chronic gum disease and cognitive decline, though the mechanisms are still being studied.

These connections underscore why regular dental care isn't just about your teeth — it's about your overall health. A healthy mouth supports a healthy body, and your dental team is an important part of your broader healthcare network.

Health Funds and Affordability

Preferred Provider Status

Core Dental Berwick is a preferred provider for several major health funds:

- ****CBHS**** — preferred provider - ****HCF**** — preferred provider - ****NIB**** — preferred provider

Being a preferred provider means these funds have negotiated set fees for covered services, which typically results in lower out-of-pocket costs for members. If you're with CBHS, HCF, or NIB, you'll generally pay less at Core Dental Berwick than at a non-preferred practice.

HICAPS On-Site

We have HICAPS facilities in the practice, which means we can process your health fund claim on the spot. Instead of paying the full fee and waiting for a rebate, you simply tap your health fund card, the claim is processed instantly, and you pay only the gap (if any). It takes seconds and eliminates the hassle of submitting claims manually.

Child Dental Benefits Schedule (CDBS)

The Child Dental Benefits Schedule is a Commonwealth Government program that provides eligible children aged 2–17 with up to \$1,026 in dental benefits over a consecutive two-year period. Eligible services include examinations, X-rays, cleaning, fissure sealing, fillings, root canals, and extractions.

We bulk bill under the CDBS, which means there's no out-of-pocket cost for eligible children for covered services. Not sure if your child is eligible? Call us or check with Medicare — eligibility is based on the family receiving certain government payments.

Interest-Free Payment Plans

We understand that dental treatment can represent a significant investment, particularly for complex procedures like implants, veneers, or full-mouth restorations. That's why we offer interest-free payment plans through Payright, allowing you to spread the cost of treatment from \$1,000 to \$20,000 over 3 to 30 months — with no interest charges.

This makes treatments that might otherwise feel out of reach accessible and manageable. You can get the dental care you need now and pay it off in instalments that suit your budget.

The Smile Solutions Advantage

Core Dental Berwick is part of the Smile Solutions group, one of Australia's largest and most comprehensive dental organisations. This affiliation gives our patients access to resources and specialist expertise that a standalone suburban practice simply cannot offer.

Collins Street Specialist Centre Referrals

When your dental needs extend beyond what general dentistry can provide, our connection to the Smile Solutions Collins Street Specialist Centre in the Melbourne CBD gives you seamless access to:

- **Periodontists** — specialists in gum disease and implant surgery - **Prosthodontists** — specialists in complex restorations, implant-supported prosthetics, and full-mouth rehabilitation - **Endodontists** — specialists in root canal therapy and complex internal tooth treatment - **Oral surgeons** — specialists in surgical extractions, jaw surgery, and complex implant cases - **Orthodontists** — specialists in braces, aligners, and bite correction - **Paediatric dentists** — additional specialist support beyond our on-site paediatric dentist

The referral pathway is seamless. Your Berwick dentist identifies the need, discusses it with you, and arranges the specialist appointment. Your records, X-rays, and treatment history are shared securely, so the specialist has full context before you walk in. After specialist treatment, ongoing care returns to your Berwick team.

This model gives you the best of both worlds: the convenience and familiarity of a local suburban practice, with city-level specialist expertise available whenever you need it.

Consistent Standards Across the Network

Being part of the Smile Solutions group means our Berwick practice operates to consistent clinical standards, uses quality-assured materials and equipment, and follows standardised protocols for infection control, patient records, and continuing professional development. You're not just getting a single practice — you're getting the backing of an organisation that invests deeply in clinical quality.

Continuing Education and Clinical Development

Dentistry doesn't stand still, and neither do we. Our clinical team maintains their skills and knowledge through ongoing professional development, including continuing education courses, clinical conferences, and training on new technologies and techniques. As part of the Smile Solutions group, our dentists have access to structured professional development programs, peer review, mentoring from specialists, and the shared clinical knowledge of a large, multidisciplinary dental organisation.

This commitment to ongoing learning means that even though we've been here for over a decade, our clinical approach is current, evidence-based, and continuously evolving. The experience of a well-established practice, combined with the clinical currency of ongoing education and the collective knowledge of a large dental group, is the combination that delivers the best outcomes for our patients. It's also why our team can offer such a broad scope of services — from routine preventive care through to complex restorative, cosmetic, and implant dentistry — all delivered to a consistently high standard.

Infection Control and Safety Standards

We take infection control seriously. Our practice follows the Australian Dental Association's infection control guidelines and the standards set by the Dental Board of Australia. This includes:

- **Single-use instruments** where appropriate — anything that can be disposed of after one use, is -
- Autoclave sterilisation** — all reusable instruments undergo high-temperature, high-pressure steam sterilisation in medical-grade autoclaves, with regular spore testing to verify effectiveness -
- Surface disinfection** — all clinical surfaces are disinfected between every patient -
- Personal protective equipment** — gloves, masks, protective eyewear, and clinical gowns are standard for every procedure -
- Hand hygiene protocols** — rigorous handwashing and sanitisation procedures before and after every patient contact -
- Water quality management** — dental unit waterlines are maintained and tested to ensure microbiological safety

These aren't aspirational standards — they're the baseline for every patient, every appointment, every day. As part of the Smile Solutions group, our infection control protocols are regularly audited and updated to reflect current best practice.

Your First Visit to Core Dental Berwick

What to Expect

Your first appointment at Core Dental Berwick is typically a comprehensive examination designed to give your dentist a complete picture of your oral health. Here's what to expect:

Before your visit: - Arrive 10 minutes early to complete any new patient paperwork - Bring your health fund card if applicable - Bring a list of any medications you're currently taking - If you have recent dental X-rays from another practice, bring them along (or we can request them)

During your visit:

- Medical and dental history:** Your dentist will review your medical history, discuss any current concerns or symptoms, and ask about your dental history and goals.
- Comprehensive examination:** A thorough visual and tactile examination of your teeth, gums, jaw joints, soft tissues, and bite. We're looking at the whole picture, not just the tooth that might be bothering you today.
- Digital X-rays:** Taken as needed to assess what's happening below the gumline — root health, bone levels, developing problems, and existing restorations. Digital X-rays use significantly less radiation than traditional film X-rays.
- Oral cancer screening:** A visual examination of the soft tissues of your mouth, throat, and neck for any signs of abnormality. This is a standard part of every comprehensive exam.

5. ****Discussion and treatment plan:**** Your dentist will discuss their findings with you, explain any issues identified, and outline a treatment plan. This is a conversation, not a lecture — we encourage questions and want you to fully understand your options before making any decisions.

6. ****Professional clean:**** In many cases, a professional clean (scale and clean) is performed at the same appointment. If more extensive cleaning or treatment is needed, this may be scheduled for a follow-up visit.

No Pressure, No Surprises

We believe in transparent communication. Your dentist will explain what they find, what they recommend, and what it will cost — before any treatment begins. We won't push you into treatments you don't need, and we won't spring unexpected fees on you. If there are multiple approaches to addressing a problem, we'll explain the options, the pros and cons of each, and help you make an informed decision.

For Patients Who Haven't Been to the Dentist in a While

If it's been years since your last dental visit, you're not alone — and you're not going to be judged. Life happens. Work gets busy, kids take priority, finances are tight, or dental anxiety keeps the appointment at the bottom of the to-do list. Whatever the reason, we see patients every week who are returning to dental care after a long gap.

Here's what to expect: your dentist will be glad you've come in, not critical that you waited. We'll do a thorough assessment, discuss what we find honestly, and prioritise treatment based on urgency. We won't try to do everything at once — we'll create a staged plan that addresses the most pressing issues first and works through other concerns over time.

The first step is always the hardest. After that, it gets easier.

Who We Serve: Our Community

The Berwick Community

Berwick has a character that's distinct from many of Melbourne's outer suburbs. It has history — a heritage town centre, established streetscapes, and a community that values local connections. Eden Rise Village, where we're located, embodies that character. It's a place where people know each other, where businesses build long-term relationships with their customers, and where quality and trust matter more than flashy marketing.

Our practice reflects that ethos. We've been part of Berwick for over a decade because we've earned the trust of this community, one patient at a time. We're not a franchise that appeared overnight — we're a practice that grew with the suburb and understands its people.

Families Across the South-East

While Berwick is our home, our patients come from right across the south-east corridor:

- ****Narre Warren**** — a short drive via the Princes Highway or local roads. The growth corridor south of Narre Warren has seen enormous population expansion, and many new families in the area choose Core Dental Berwick as their dental home. - ****Officer**** — 10 minutes south via the Princes Highway. Officer is one of Melbourne's fastest-growing suburbs, and as new families settle in, many discover the convenience of our established Berwick practice. - ****Pakenham**** — 15 minutes south-east, an easy commute along the freeway. Despite its own growing range of services, many Pakenham families make the trip to Berwick for the specialist paediatric care and comprehensive services they can't find closer to home. - ****Beaconsfield**** — just minutes away via O'Shea Road or Beaconsfield–Emerald Road. The semi-rural character of Beaconsfield and Upper Beaconsfield means residents are accustomed to travelling to nearby centres for services, and Eden Rise Village is a natural destination. - ****Harkaway****

— a quiet drive through one of the area's most scenic routes. This small, semi-rural community sits just north of Berwick, and residents regularly use Berwick as their service hub. - **Clyde** — accessible via the Cardinia Road corridor. Another fast-growing suburb with young families seeking established, trusted dental practices.

We also see patients from Cranbourne, Endeavour Hills, and as far as Drouin — people who've found a practice they trust and are happy to make the drive.

A Practice for Every Life Stage

One of the advantages of a comprehensive dental practice is the ability to serve patients across every stage of life. At Core Dental Berwick, we see:

- **Babies and toddlers** — first dental visits, teething guidance, early decay prevention - **School-age children** — regular check-ups, fissure sealants, fluoride treatments, mouthguards for sport - **Teenagers** — orthodontic assessment, Invisalign Teen, wisdom tooth management - **Young adults** — cosmetic dentistry, whitening, preventive care during a busy life stage - **Working professionals** — extended hours and Saturday appointments to fit dental care around demanding schedules - **Parents** — back-to-back family appointments, CDBS bulk billing for eligible children - **Over 50s** — implants, veneers, crowns, dentures, gum disease management, and the complex restorative work that becomes more common with age - **Seniors** — denture care, dry mouth management, root surface care, soft tissue monitoring

Our extended appointment slots and experienced team make us particularly well suited for patients in the over-50 demographic who are considering significant dental work. Implants, veneers, full-mouth restorations — these treatments take time to plan properly, execute carefully, and maintain over the long term. We provide the continuity and the unhurried clinical environment that these treatments demand.

Languages We Speak

We provide dental care in:

- **English** - **Mandarin Chinese** — Dr Ivy Jin offers consultations and treatment in Mandarin, serving the growing Chinese-speaking community across Melbourne's south-east

Being able to discuss your dental health in your preferred language isn't a luxury — it's fundamental to understanding your treatment options and providing truly informed consent.

Why Choose Core Dental Berwick?

The Most Established Core Dental Location

More than a decade of continuous operation in the same location. That's more than a statistic — it's a reflection of the trust our patients place in us. Longevity in healthcare means stability, consistency, and depth of experience.

Specialist Paediatric Dentist On-Site

Dr Sarah Scott provides specialist-level children's dental care right here in Berwick. No referrals to the city, no long waits, no unfamiliar environments. Your child sees a specialist who knows them, in a practice they're familiar with.

Extended Appointment Slots

Complex treatments deserve unhurried attention. Our extended appointment slots ensure your dentist has the time to work carefully, explain thoroughly, and deliver the quality outcomes that can only come from not being rushed.

Part of the Smile Solutions Group

Local care with city-level backing. Full specialist referral access, consistent clinical standards, and the resources of one of Australia's most comprehensive dental organisations.

Preferred Provider for Major Health Funds

CBHS, HCF, and NIB preferred provider status means lower out-of-pocket costs for members of these funds. Combined with HICAPS on-site processing and interest-free payment plans through Payright, we make quality dental care financially accessible.

Blue Diamond Invisalign Provider

One of Australia's highest-tier Invisalign providers. The volume of cases we treat across the Core Dental network translates to clinical expertise that comes only with extensive experience.

A Team That Stays

We don't have a revolving door of locums. Our dentists, hygienist, prosthetist, and support team are committed professionals who build genuine relationships with their patients. When you come back for your next appointment, you'll see familiar faces.

Convenient for the Whole Family

With general dentists, a specialist paediatric dentist, a dental hygienist, and a dental prosthetist all under one roof, every member of your family can receive the care they need at the same practice. No separate practices for the kids, no separate prosthetist for Dad's dentures, no city trips for specialist paediatric care. One location, one team, one relationship — year after year.

What Our Patients Value Most

Over more than ten years of serving the Berwick community, we've learned what matters most to the families and individuals who choose our practice:

****Continuity.**** Seeing the same dentist at each visit, building a relationship, and knowing that your clinician understands your history, your preferences, and your goals. We're not a revolving-door practice where you see a different dentist every time.

****Honesty.**** Straightforward advice about what you actually need, not what generates the most revenue. If a tooth can be monitored rather than treated, we'll tell you. If a filling will do the job, we won't recommend a crown.

****Time.**** Our extended appointment slots mean your dentist isn't watching the clock. You get the time your treatment needs, and the time you need to ask questions, understand your options, and feel comfortable with decisions.

****Accessibility.**** Affordable care through health fund preferred provider status, CDBS bulk billing for eligible children, HICAPS on-site processing, and interest-free payment plans. Quality dental care shouldn't be out of reach.

****Comprehensive care.**** General dentistry, specialist paediatric care, dental hygiene, prosthodontics, cosmetic treatments, emergency care, facial injectables — everything under one roof, in one practice, with one team that communicates and coordinates seamlessly.

****Location.**** Eden Rise Village is easy to get to, easy to park at, and a pleasant place to be. The heritage-town atmosphere of the precinct makes a dental visit feel less clinical and more community-oriented.

These aren't marketing aspirations. They're the reasons our patients keep coming back, year after year, and the reasons they bring their families, friends, and colleagues.

Frequently Asked Questions

****How do I book an appointment?**** Call (03) 9132 4160, or email berwick@coredental.com.au. Our reception team will find a time that works for you.

****Do you accept walk-ins?**** We're primarily an appointment-based practice, but we do our best to accommodate walk-in patients when we have availability — particularly for dental emergencies.

****Are you accepting new patients?**** Yes. We welcome new patients and families to the practice.

****Do I need a referral to see Dr Sarah Scott (specialist paediatric dentist)?**** No referral is needed. You can book directly with Dr Scott for your child's dental care.

****Is parking available?**** Yes. Eden Rise Village has ample free on-site parking directly outside the practice.

****Do you offer payment plans?**** Yes. We offer interest-free payment plans through Payright, covering treatments from \$1,000 to \$20,000 over 3 to 30 months.

****What if I'm nervous about going to the dentist?**** You're not alone — dental anxiety is common, and our team is experienced in helping anxious patients feel comfortable. Let us know when you book, and we'll take extra care to ensure your visit is as relaxed as possible.

****Can I transfer my dental records from another practice?**** Yes. With your consent, we can request your records and X-rays from your previous dentist. This helps us understand your dental history and avoids unnecessary repeat X-rays.

****Do you bulk bill for children?**** We bulk bill under the Child Dental Benefits Schedule (CDBS) for eligible children aged 2–17. This covers up to \$1,026 in dental benefits over two years for services like check-ups, cleans, fillings, and X-rays, at no out-of-pocket cost.

Book Your Appointment Today

Whether you're looking for a trusted family dentist, specialist care for your children, or expert treatment for a complex dental concern, Core Dental Berwick has the team, the experience, and the commitment to look after you.

We've been here for over a decade. We plan to be here for many more. And we'd love to welcome you to the practice.

****Core Dental Berwick**** Shop 29, 1 O'Shea Rd, Berwick VIC 3806 Phone: (03) 9132 4160 National: 13 13 16 Email: berwick@coredental.com.au

Monday – Friday: 8:00 am – 6:00 pm Saturday: 8:00 am – 1:30 pm Sunday: Closed