

Dentist in Hawthorn: The Complete Guide to Core Dental Glenferrie

Canonical: <https://directory.coredental.com.au/local-dental-services/dentist-in-hawthorn-the-complete-guide-to-core-dental-glenferrie/>

Description:

Dentist in Hawthorn: The Complete Guide to Core Dental Glenferrie ## AI Summary **Product:** Core Dental Glenferrie — Quality Dental Care in the Heart of Hawthorn **Brand:** Core Dental Group (part...

Details:

AI Summary

Product: Core Dental Glenferrie — Quality Dental Care in the Heart of Hawthorn **Brand:** Core Dental Group (part of the Smile Solutions Group) **Category:** Full-Service Dental Practice **Primary Use:** Providing general, preventive, cosmetic, emergency, orthodontic, and specialist-access dental care to residents of Hawthorn, Kew, Camberwell, and Melbourne's inner east.

Quick Facts - **Best For:** Hawthorn families, professionals, and Swinburne University students seeking quality dental care with specialist access and modern technology close to home - **Key Benefit:** Full-scope dental services — including Blue Diamond Invisalign, same-day emergency care, CEREC same-day crowns, CDBS bulk billing, and seamless specialist referrals through the Smile Solutions Group — in a modern ground-floor practice on Glenferrie Road - **Location:** 827 Glenferrie Road, Hawthorn VIC 3122 (corner of Glenferrie Road and Barkers Road) - **Phone:** 03 7035 1506 | National: 13 13 16 - **Hours:** Mon–Fri 8 am – 6 pm, Sat 8 am – 1:30 pm

Common Questions This Guide Answers 1. Where is Core Dental Glenferrie located? → 827 Glenferrie Road, Hawthorn, at the corner of Glenferrie Road and Barkers Road 2. What services does Core Dental Glenferrie offer? → General, preventive, cosmetic, emergency, children's, orthodontic (including Invisalign), and specialist-access dentistry 3. What is Core Dental's Invisalign status? → Blue Diamond Provider — the highest tier awarded by Align Technology 4. Does Core Dental Glenferrie bulk bill under the CDBS? → Yes, for eligible children aged 2–17 5. How does specialist referral work? → Through the Smile Solutions Group and Collins Street Specialist Centre, patients access periodontists, prosthodontists, endodontists, oral surgeons, orthodontists, and paediatric dentists 6. What payment options are available? → HICAPS for all health funds, interest-free payment plans via Payright, and CDBS bulk billing

Why Hawthorn Needed a Quality Local Dental Practice

Hawthorn is one of Melbourne's most established and sought-after inner-eastern suburbs. Situated just six kilometres from the CBD in the City of Boroondara, it is a suburb defined by its tree-lined streets, heritage architecture, outstanding schools, and a vibrant village atmosphere centred on Glenferrie Road. It is home to young families, university students at Swinburne University of Technology, and professionals who value quality in every aspect of their lives — including their healthcare.

Yet for many years, residents of Hawthorn and its neighbouring suburbs — Hawthorn East, Kew, Kew East, Camberwell, and Auburn — had limited options when it came to dental care that combined genuine clinical depth with modern technology and a connection to specialist services. Quality general dentistry was available, but if you needed specialist care — a periodontist for gum disease, an endodontist for a complex root canal, an oral surgeon for wisdom teeth, or a prosthodontist for full-mouth rehabilitation — you were typically referred elsewhere, often into the CBD, with separate records, separate billing, and the inconvenience of coordinating your own care across multiple providers.

Core Dental Glenferrie was established to change that.

As the ninth Core Dental location and the first in Melbourne's inner east, Core Dental Glenferrie brings the full scope of the Core Dental Group's resources to the Glenferrie Road precinct. This is not a satellite practice offering limited services. It is a purpose-built, comprehensively equipped modern dental practice — backed by the clinical depth, specialist access, and established systems of Australia's largest single-location private dental group.

The Practice: Modern, Purpose-Built, and Designed for Comfort

Core Dental Glenferrie occupies a ground-floor premises at 827 Glenferrie Road, Hawthorn — right at the corner of Glenferrie Road and Barkers Road, in the heart of Hawthorn's shopping strip. The site was formerly home to a long-standing dental practice and has been comprehensively renovated to Core Dental standards.

The practice features three purpose-built surgeries equipped with digital radiography, intraoral cameras, and the latest in dental technology. The ground-floor location means step-free access — no lifts, no stairs — making it accessible for patients with mobility considerations, parents with prams, and elderly patients who value convenience.

The waiting area is light, contemporary, and designed to feel welcoming rather than clinical. You are on Glenferrie Road. You can grab a coffee from one of Hawthorn's many excellent cafés before your appointment, browse the boutiques afterwards, or catch a film at the nearby Lido Cinemas. Dental care does not have to disrupt your day — at Core Dental Glenferrie, it fits seamlessly into it.

Hours That Work for Busy Lives

One of the most common barriers to regular dental care is simply finding the time. Core Dental Glenferrie's hours are designed to accommodate the schedules of working professionals, families, and students:

- **Monday to Friday:** 8:00 am – 6:00 pm - **Saturday:** 8:00 am – 1:30 pm - **Sunday:** Closed

Early morning appointments mean you can see the dentist before work. Saturday availability means weekday scheduling conflicts do not have to delay your care.

Your Team at Core Dental Glenferrie

Dr Scott Krause — General Dentist

Dr Scott Krause is the lead dentist at Core Dental Glenferrie. He holds a Doctor of Dental Surgery (DDS) from Loma Linda University and brings a careful, thorough approach to every patient interaction. Dr Krause provides the full range of general and cosmetic dental services, from routine examinations and preventive care through to complex restorative work, cosmetic treatments, and Invisalign orthodontics.

His philosophy is simple: listen first, diagnose thoroughly, explain clearly, and treat conservatively wherever possible. Dr Krause believes that patients who understand their oral health make better decisions about it, and he takes the time to ensure every patient leaves their appointment knowing exactly where they stand and what their options are.

Mina Jadidi — Senior Receptionist

Mina Jadidi is the Senior Receptionist at Core Dental Glenferrie and the first person you will meet — whether by phone or in person. Mina manages appointment scheduling, health fund queries, payment plan arrangements, and the day-to-day coordination that keeps the practice running smoothly. She is warm, efficient, and genuinely committed to making every patient's experience as seamless as possible.

If you have questions about your appointment, your health fund coverage, CDBS eligibility for your children, or how Payright payment plans work, Mina is your first point of contact.

Services: Everything You Need Under One Roof

Core Dental Glenferrie offers a comprehensive range of dental services. Whether you need a routine check-up, emergency care for a sudden toothache, cosmetic enhancement, or complex restorative treatment with specialist input, the practice is equipped and connected to manage it.

Preventive Dentistry

Prevention is the foundation of everything at Core Dental. Regular examinations, professional cleaning, fluoride treatments, and early detection of potential problems are the most effective — and most cost-effective — way to maintain your oral health for life.

At Core Dental Glenferrie, preventive appointments include:

- **Comprehensive oral examination** — a thorough assessment of your teeth, gums, jaw, bite, and soft tissues, supported by digital radiography for early detection of decay, bone loss, and other concerns that are not visible to the naked eye
- **Professional cleaning** — removal of plaque and calculus (tarite) that brushing and flossing cannot reach, along with stain removal and polishing
- **Fluoride treatments** — particularly important for children and patients at higher risk of decay
- **Oral cancer screening** — visual and tactile assessment of the soft tissues of the mouth, tongue, and throat as part of every routine examination
- **Personalised oral hygiene coaching** — practical advice on brushing technique, flossing, interdental cleaning, and home care tailored to your specific situation

General Dentistry

When treatment is needed, Core Dental Glenferrie provides the full range of general dental services:

- **Fillings** — tooth-coloured composite resin restorations that blend seamlessly with your natural teeth
- **Crowns** — including CEREC same-day crowns, milled and fitted in a single appointment
- **Root canal therapy** — modern endodontic treatment to save teeth that would otherwise need extraction
- **Extractions** — including wisdom tooth assessment and removal
- **Dental bridges** — fixed prosthetic solutions for missing teeth
- **Dentures** — full and partial dentures designed for comfort and natural appearance
- **Mouthguards** — custom-fitted sports mouthguards for athletes of all ages, particularly relevant for students at nearby schools including Scotch College, Xavier College, Strathcona Girls Grammar, and Auburn High School
- **Nightguards** — occlusal splints for patients who grind or clench their teeth

Cosmetic Dentistry

A confident smile can change the way you feel about yourself. Core Dental Glenferrie offers a range of cosmetic dental treatments designed to enhance the appearance of your teeth while maintaining — or improving — their function:

- **Porcelain veneers** — thin, custom-made porcelain shells bonded to the front surface of your teeth to transform their shape, colour, and alignment. Core Dental is part of the Smile Solutions Group, which developed the world-first Same Day Porcelain Veneers - **Composite bonding** — a cost-effective, conservative cosmetic treatment where tooth-coloured resin is sculpted directly onto your teeth to repair chips, close gaps, or improve shape and colour - **Professional teeth whitening** — in-chair and take-home whitening options to brighten your smile safely and effectively - **Smile makeovers** — comprehensive treatment plans combining multiple cosmetic procedures to achieve a complete smile transformation

Invisalign — Blue Diamond Provider

Core Dental Group holds Blue Diamond Provider status with Invisalign — the highest tier awarded by Align Technology, based on completing more than 750 cases annually across the group. This status cannot be purchased. It is earned through demonstrated volume and clinical excellence.

What does this mean for you? It means your Invisalign treatment at Core Dental Glenferrie is supported by the collective expertise of a group that has treated thousands of patients with clear aligners. Complex cases — severe crowding, significant bite issues, combined orthodontic and restorative needs — are well within the group's established capability.

Invisalign is particularly popular with:

- **Working professionals** who want straighter teeth without the appearance of traditional metal braces - **University students** — Swinburne University is just a short walk away, and many students begin aligner treatment during their studies - **Adults who missed out on orthodontics as teenagers** and want to improve their smile and bite later in life - **Patients with relapse** from previous orthodontic treatment whose teeth have shifted over time

Children's Dentistry and the Tooth Fairy Centre

Core Dental Glenferrie welcomes children from age two. The Tooth Fairy Centre is Core Dental's dedicated children's dental programme, designed to make dental visits positive, educational, and even fun for young patients.

Children's dental services include first dental visits, preventive care, fissure sealants, fluoride treatments, fillings, and orthodontic screening from age seven to nine. Core Dental Glenferrie also bulk bills under the Child Dental Benefits Schedule (CDBS) for eligible children aged two to seventeen, providing up to \$1,026 in benefits over two consecutive calendar years at no out-of-pocket cost.

For children who need specialist paediatric dental care — whether due to complex dental needs, significant anxiety, or medical conditions that affect dental treatment — Core Dental Glenferrie can arrange referral to specialist paediatric dentists through the Smile Solutions Group's Collins Street Specialist Centre.

Emergency Dentistry

Dental emergencies do not wait for convenient appointment times. Core Dental Glenferrie provides same-day emergency appointments for urgent dental situations including:

- Severe toothache - Broken, chipped, or cracked teeth - Knocked-out teeth - Lost fillings or crowns - Dental abscesses and facial swelling - Bleeding following extraction or trauma

If you are experiencing a dental emergency during practice hours, call 03 7035 1506 or 13 13 16 immediately. The team will prioritise your appointment to ensure you are seen as quickly as possible.

HICAPS is available on-site for immediate health fund claims, so you will not need to pay the full fee upfront and claim later.

The Smile Solutions Group Connection: Specialist Access Without the Wait

This is one of the most significant advantages of choosing Core Dental Glenferrie — and one that no standalone dental practice in the inner east can replicate.

Core Dental is part of the Smile Solutions Group, anchored by Australia's largest single-location private dental practice at the Manchester Unity Building on Collins Street. The Collins Street Specialist Centre houses board-registered specialists across every recognised dental specialty:

- **Periodontists** — specialists in the treatment of gum disease, gum grafting, bone grafting, and dental implant placement - **Prosthodontists** — specialists in complex restorative dentistry, including full-mouth rehabilitation, implant-supported prosthetics, crowns, bridges, and dentures - **Endodontists** — specialists in root canal therapy and the treatment of dental infections, particularly complex cases involving curved or calcified canals - **Oral and maxillofacial surgeons** — specialists in surgical procedures including wisdom tooth removal, dental implant placement, jaw surgery, and the management of oral pathology - **Orthodontists** — board-registered specialist orthodontists for complex alignment and bite correction cases that go beyond the scope of Invisalign - **Paediatric dentists** — specialists in children's dental care, including treatment under general anaesthesia for very young children or those with special needs

How the Referral Process Works

When your dentist at Core Dental Glenferrie identifies a need for specialist care, the referral process is seamless. Your clinical records, digital radiographs, and treatment history are shared within the group's integrated systems. The specialist receives a comprehensive clinical picture before your first appointment — not a two-paragraph referral letter and a handful of X-rays.

You are not sent out into the healthcare system to find a specialist on your own. You are referred within a connected clinical network where your general dentist and your specialist communicate directly, coordinate treatment plans, and work together to deliver the best possible outcome.

After specialist treatment is complete, your ongoing care returns to Core Dental Glenferrie. Your local team remains your home base — the practice you visit for regular check-ups, preventive care, and maintenance. The specialist connection is there when you need it, invisible when you do not.

This model means that a family in Hawthorn can access the same specialist depth that was previously only available in the CBD — without the commute, without the disconnected records, and without the inconvenience of managing their own referrals.

A Deeper Look: Preventive Philosophy and Long-Term Dental Health

At Core Dental Glenferrie, the philosophy is straightforward: prevention is always better than cure. Every treatment plan begins with the question, "What can we do to prevent this from happening again?" — not just, "How do we fix what is broken?"

This preventive-first mindset shapes everything from how appointments are structured to how treatment plans are discussed. Dr Krause takes the time to explain not just what needs treatment, but why the problem occurred and what can be done to reduce the risk of recurrence. A filling is never just a filling — it is an opportunity to assess why the tooth decayed, whether dietary habits, brushing technique, dry mouth, or another factor contributed, and how future decay can be prevented.

For patients new to the practice, the initial comprehensive examination is thorough. It includes a full assessment of every tooth, the gum health of every site, an evaluation of the bite and jaw joint, an oral cancer screening of the soft tissues, and a conversation about your dental history, your concerns, and your goals. Digital radiographs provide detailed diagnostic information that supports clinical decision-making.

This level of thoroughness is not universal in dentistry. Many patients have experienced dental care where appointments feel rushed, where findings are communicated in jargon, and where treatment is recommended without adequate explanation. At Core Dental Glenferrie, the pace is deliberate. You will leave your appointment understanding exactly where you stand.

Personalised Recall Intervals

Not every patient needs to be seen every six months. While six-monthly check-ups are a good baseline for most adults, some patients benefit from more frequent visits — particularly those with a history of gum disease, high decay risk, or medical conditions that affect oral health (such as diabetes, autoimmune conditions, or certain medications that cause dry mouth).

Conversely, some patients with excellent oral health, low decay risk, and stable gum health may be safely seen at longer intervals. Dr Krause will recommend a recall interval tailored to your individual risk profile — not a one-size-fits-all schedule.

Oral Health and General Health

The connection between oral health and general health is well established in the scientific literature. Periodontal (gum) disease has been linked to cardiovascular disease, diabetes, adverse pregnancy outcomes, and respiratory infections. Chronic oral infections place a burden on the immune system that extends well beyond the mouth.

At Core Dental Glenferrie, this connection is taken seriously. Patients with gum disease receive not just treatment but education — an understanding of how managing their gum health contributes to their overall wellbeing. For patients with diabetes, Dr Krause works with an awareness that gum disease and blood sugar control are bidirectionally related, and that effective periodontal management can support better glycaemic outcomes.

Invisalign at Core Dental Glenferrie: A Closer Look

Invisalign deserves particular attention because it represents one of the most significant advantages of choosing Core Dental Glenferrie over an independent practice.

Core Dental Group holds Blue Diamond Provider status with Invisalign — the highest tier awarded by Align Technology. This status is based on case volume across the group: more than 750 completed cases annually. It cannot be purchased, promoted into, or negotiated. It is earned through demonstrated clinical delivery.

What Blue Diamond Status Means for You

When you begin Invisalign treatment at Core Dental Glenferrie, you are not relying on a single practitioner's experience. You are supported by a group that has collectively treated thousands of patients with Invisalign — across every category of complexity, from simple anterior alignment to full-arch comprehensive cases involving bite correction, space closure, and integration with restorative treatment.

This collective experience translates into better treatment planning, more predictable outcomes, and the confidence to manage cases that less experienced providers might decline or mismanage.

How Invisalign Works

Invisalign uses a series of custom-made, clear, removable aligners to gradually move your teeth into the desired position. Each set of aligners is worn for approximately one to two weeks before being replaced by the next set in the series. The aligners are virtually invisible when worn, removable for eating and brushing, and far more comfortable than traditional metal braces.

The process begins with a digital scan of your teeth using the iTero intraoral scanner — a comfortable, impression-free scan that produces a precise 3D model of your dentition. This digital model is used to plan your treatment using Invisalign's ClinCheck software, which creates a virtual simulation of the tooth movements from start to finish. You can see the projected outcome before treatment begins.

Treatment duration varies depending on complexity. Simple cases may be completed in as few as three to six months. Moderate to complex cases typically take twelve to eighteen months. Dr Krause will provide a realistic treatment timeline during your consultation.

Invisalign for Different Life Stages

****Young professionals in the inner east**** — Invisalign aligners are virtually invisible, making them ideal for professionals who want to improve their smile without the appearance of orthodontic treatment. No client meetings with metal brackets. No presentations with visible wires.

****University students at Swinburne**** — the university years are an excellent time to address alignment concerns. Invisalign fits seamlessly into student life — aligners can be removed for eating, sport, and social occasions, and treatment appointments are brief, typically fifteen to twenty minutes.

****Adults who missed orthodontics as teenagers**** — it is never too late to straighten your teeth. Many adults begin Invisalign in their thirties, forties, fifties, or beyond. Properly aligned teeth are not just more attractive — they are easier to clean, more resistant to wear, and place less stress on the jaw joint.

****Parents**** — parents who see their children going through orthodontic treatment sometimes realise that they, too, would benefit from alignment. Invisalign offers a discreet, convenient option that fits around the demands of parenting.

****Patients with orthodontic relapse**** — teeth that were straightened with braces in childhood or adolescence can shift over time, particularly if retainers were not worn consistently. Invisalign can re-align teeth that have relapsed, often in a shorter treatment time than the original braces.

Combined Treatment: Invisalign and Cosmetic Dentistry

For some patients, the best result comes from combining Invisalign with other cosmetic treatments. Aligning your teeth first with Invisalign creates the ideal foundation for subsequent cosmetic work — whether that is whitening, composite bonding, or porcelain veneers.

When teeth are properly aligned, cosmetic treatments require less aggressive preparation, produce more predictable results, and look more natural. Dr Krause will advise if a combined approach is appropriate for your situation.

Dental Anxiety: You Are Not Alone

Dental anxiety is one of the most common barriers to dental care in Australia. Research suggests that between one in six and one in four Australian adults experience significant dental anxiety, and for a smaller proportion, the fear is severe enough to be classified as dental phobia — a condition that can prevent people from seeking dental care for years or even decades.

If this describes you, you are welcome at Core Dental Glenferrie. The practice is designed to feel welcoming and comfortable, not clinical and intimidating. Dr Krause and the team understand that dental anxiety is real, that it is not a sign of weakness, and that it requires patience, empathy, and a

tailored approach.

How Core Dental Glenferrie Supports Anxious Patients

- **Communication** — before any procedure, Dr Krause explains what is going to happen, what you will feel, and how long it will take. There are no surprises. If you want to ask questions, you are encouraged to do so. If you want to understand less and simply trust the process, that is respected too - **Control** — you are always in control. A simple raised hand means everything stops immediately. Knowing you have this power is often enough to reduce anxiety significantly - **Pacing** — appointments are not rushed. If you need breaks during a procedure, they are built in - **Nitrous oxide (happy gas)** — for patients who experience moderate anxiety, nitrous oxide provides a safe, well-established method of relaxation. You remain conscious and responsive but feel calm and comfortable. The effects wear off within minutes of the appointment ending - **Gentle manner** — the team's approach is warm, patient, and non-judgemental. Many anxious patients arrive feeling embarrassed about the state of their teeth or the length of time since their last visit. There is no judgement at Core Dental Glenferrie — only a genuine desire to help

Specialist Sedation for Severe Anxiety

For patients whose anxiety is severe — those who cannot tolerate dental treatment even with nitrous oxide and behavioural support — referral for intravenous (IV) sedation or treatment under general anaesthesia is available through the Smile Solutions Group. This ensures that even the most anxious patients can access the dental care they need, safely and comfortably.

Technology at Core Dental Glenferrie

Modern dental care is inseparable from modern technology. Core Dental Glenferrie is equipped with:

- **Digital radiography** — low-radiation digital X-rays that provide instant, high-resolution images for accurate diagnosis. Digital X-rays expose patients to significantly less radiation than traditional film X-rays - **Intraoral cameras** — small cameras that capture detailed images of your teeth and gums, displayed on a chairside monitor so you can see exactly what your dentist sees - **CEREC same-day crown technology** — computer-aided design and manufacturing that allows porcelain crowns to be designed, milled, and fitted in a single appointment - **iTero digital scanning** — replacing messy traditional impressions with a comfortable digital scan for Invisalign treatment planning, crown and bridge work, and other restorative procedures - **CBCT 3D imaging** — cone beam computed tomography for three-dimensional visualisation of teeth, bone, nerves, and sinuses, critical for implant planning, complex extractions, and endodontic assessment

Dental Care for Families: Why Core Dental Glenferrie Is the Family Practice the Inner East Has Been Waiting For

Hawthorn is a family suburb. The schools — Scotch College, Xavier College, Strathcona Girls Grammar, Auburn High School, Auburn South Primary School, and many others — define the rhythm of the suburb. Morning drop-offs, afternoon pick-ups, weekend sport, and school holiday programs shape the daily life of thousands of families in Hawthorn and the surrounding suburbs.

For these families, having a quality dental practice on Glenferrie Road — the road they drive along, walk along, and shop along every day — is not a convenience. It is a necessity.

Core Dental Glenferrie serves the full family. Children from age two through the Tooth Fairy Centre. Teenagers navigating the transition to adult dental care, wisdom teeth, and potential orthodontic

treatment. Parents managing their own dental health alongside their children's. And grandparents who may need more complex restorative or prosthetic care.

The advantage of a family practice is continuity. Dr Krause knows your family. He knows your child's dental history, your own dental history, and the genetic and dietary patterns that influence both. He can identify family-wide trends — a tendency toward decay, a pattern of grinding, a jaw shape that predicts orthodontic need — and manage them proactively rather than reactively.

Booking is simple. Multiple family members can be scheduled in consecutive appointments to minimise trips. Saturday availability means school is not disrupted. And CDBS bulk billing ensures that eligible children receive quality dental care at no out-of-pocket cost.

Dental Care for Seniors and Retirees

Hawthorn and the City of Boroondara are home to a significant population of older residents — retirees, empty-nesters, and seniors who have lived in the area for decades. The dental needs of this population are distinct and require a thoughtful approach.

Common Dental Concerns in Older Adults

- **Dry mouth (xerostomia)** — many medications commonly prescribed for older adults (blood pressure medications, antidepressants, antihistamines, diuretics) reduce saliva flow, increasing the risk of decay, gum disease, and oral infections. Dr Krause can assess saliva flow, recommend strategies to manage dry mouth, and adjust preventive care accordingly - **Root decay** — as gums recede with age, the root surfaces of teeth become exposed. Root surfaces are softer than enamel and more vulnerable to decay. Regular monitoring and targeted fluoride application can help protect these surfaces - **Worn teeth** — decades of chewing, grinding, and acid exposure can wear teeth down significantly, affecting appearance, function, and comfort. Crowns, composite bonding, and other restorative options can rebuild worn teeth - **Dentures and partial dentures** — for patients with missing teeth, well-designed dentures can restore function and aesthetics. Poorly fitting dentures should be assessed and relined or replaced - **Dental implants** — for patients who want a fixed solution for missing teeth, dental implants are increasingly accessible to older adults. Core Dental Glenferrie can provide assessment and referral for implant placement through the Smile Solutions Group - **Gum disease management** — periodontal disease is more prevalent in older adults and requires consistent management. If specialist periodontal care is needed, referral is available through the Collins Street Specialist Centre - **Oral cancer screening** — the risk of oral cancer increases with age. Every routine examination at Core Dental Glenferrie includes a visual and tactile oral cancer screening

Accessibility

Core Dental Glenferrie's ground-floor location with step-free access makes it particularly suitable for older patients, those with mobility concerns, and patients using walking aids or wheelchairs. There are no lifts to navigate, no stairs to climb, and no barriers between the street and the dental chair.

The Swinburne University Community

Swinburne University of Technology is one of Hawthorn's defining institutions. Its campus sits along John Street and Burwood Road, a short walk from Glenferrie Road, and its student and staff population contributes significantly to the suburb's character and vitality.

For Swinburne students — both domestic and international — Core Dental Glenferrie offers accessible, quality dental care close to campus. International students, in particular, may be navigating the Australian healthcare system for the first time and may not have an established dental home in

Melbourne.

What Swinburne Students Should Know

- ****No referral needed**** — you can book directly, even if you have never been to the practice before - ****Health fund processing on-site**** — if you have Overseas Student Health Cover (OSHC) or a domestic health fund, HICAPS processes your claim instantly - ****CDBS for students with children**** — if you are a student with eligible children, CDBS bulk billing is available - ****Invisalign and cosmetic options**** — university is an excellent time to consider alignment or cosmetic improvements. Core Dental Group's Blue Diamond Invisalign Provider status means experienced treatment planning and delivery - ****Emergency care**** — if you have a dental emergency, call the practice for a same-day appointment. You do not need to be an existing patient - ****Convenient location**** — the practice is on Glenferrie Road, easily reached from campus by foot or Tram Route 16

Location, Transport, and Getting Here

Address

****Core Dental Glenferrie**** 827 Glenferrie Road Hawthorn VIC 3122

The practice is situated at the corner of Glenferrie Road and Barkers Road, in the heart of Hawthorn's main shopping strip. It is a ground-floor premises with step-free access.

By Train

Glenferrie Station is located on the Belgrave, Lilydale, and Glen Waverley lines and is approximately a ten to fifteen minute walk from the practice. This makes Core Dental Glenferrie accessible for commuters from across Melbourne's eastern suburbs and beyond.

By Tram

Tram Route 16 runs along Glenferrie Road, with Stop 70 providing convenient access. Tram Routes 70 and 75 run along Riversdale Road, with Stop 32 a short walk away. Tram travel is an easy option for students coming from Swinburne University or residents travelling from neighbouring suburbs.

By Car

Street parking is available along Glenferrie Road and the surrounding side streets. Time restrictions apply in the Glenferrie Road shopping precinct, so check signage on arrival. Metered parking and time-limited bays are typical of the area — plan for a one to two hour visit depending on the nature of your appointment.

Surrounding Suburbs

Core Dental Glenferrie is conveniently positioned for patients from Hawthorn, Hawthorn East, Kew, Kew East, Camberwell, Auburn, Glenferrie, Kooyong, Toorak, and Malvern. It is a short drive from most points in the City of Boroondara and the broader inner east.

Health Funds, Payment Options, and CDBS

Private Health Insurance

Core Dental Glenferrie has HICAPS processing on-site for all major private health funds. This means your health fund claim is processed instantly at the time of your appointment — you pay only the gap (if any), not the full fee. The practice is a preferred provider for HCF, CBHS, and NIB, which may provide higher rebates for members of these funds.

Payright Interest-Free Payment Plans

For treatment that exceeds what your health fund covers — or for patients without health insurance — Core Dental Glenferrie offers interest-free payment plans through Payright. Plans are available from three to thirty months for treatment costs between \$1,000 and \$20,000. This means treatments like Invisalign, porcelain veneers, crowns, and other significant dental work can be spread into manageable fortnightly or monthly payments.

There is no interest charged on Payright plans. Account-keeping fees apply, and full terms are available at the time of application. Mina at reception can walk you through the process and help you apply.

Child Dental Benefits Schedule (CDBS)

The CDBS is a Commonwealth Government programme that provides up to \$1,026 in dental benefits over two consecutive calendar years for eligible children aged two to seventeen. Eligibility is determined by the family's receipt of certain government payments, including Family Tax Benefit Part A.

Core Dental Glenferrie bulk bills CDBS-eligible children, meaning there is no out-of-pocket cost for covered services. Covered services include examinations, X-rays, professional cleaning, fissure sealants, fillings, and extractions. Orthodontic treatment and cosmetic procedures are not covered under the CDBS.

If you are unsure whether your child is eligible, call the practice on 03 7035 1506 or contact Medicare directly. The team at Core Dental Glenferrie can check your child's CDBS balance and confirm eligibility at the time of booking.

Core Dental Glenferrie Within the Core Dental Network

Core Dental Glenferrie is the ninth location in the Core Dental Group network and the first in Melbourne's inner east. The Core Dental Group was established in 1993 and has grown into one of Melbourne's most respected dental group practices, serving a patient base that exceeds 300,000 individuals.

Each Core Dental practice operates with the same clinical standards, the same systems, the same technology infrastructure, and the same connection to the Smile Solutions Group for specialist referrals. Whether you visit Core Dental Glenferrie, Core Dental Canterbury, Core Dental Doncaster, or any other location in the network, you can expect the same quality of care.

For patients who travel between suburbs — perhaps living in Hawthorn but working near another Core Dental location — the network offers flexibility. Your records are accessible across the group, so you can be seen at the location most convenient for you on any given day.

The Scale Advantage

Being part of a larger group offers advantages that an independent solo practice cannot replicate:

- ****Buying power**** — Core Dental's group purchasing means access to the highest-quality dental materials and technologies at competitive prices, which translates into better value for patients
- ****Collective clinical experience**** — the dentists across the Core Dental network share knowledge, case discussions, and clinical insights. A complex case at one location can draw on the experience of clinicians across the group
- ****Specialist access**** — the Smile Solutions Group connection means that specialist care is never more than a referral away, with established pathways and shared records
- ****Continuity**** — group practices are more resilient than solo practices. If a dentist is on leave, unwell,

or unavailable, another experienced clinician within the network can manage your care - **Investment in technology** — the group's scale supports investment in technologies like CEREC, CBCT, iTero, and digital radiography that would be prohibitively expensive for a solo practitioner

The Inner East: A Suburb That Deserves Quality Dental Care

Hawthorn is more than a suburb — it is a community. From the families walking their children to Scotch College, Xavier College, or Strathcona Girls Grammar each morning, to the Swinburne University students filling the cafés along Glenferrie Road, to the professionals catching the train from Glenferrie Station, this is a suburb defined by people who invest in quality — in their education, their homes, their lifestyle, and their health.

Glenferrie Road is the commercial and social heart of Hawthorn. It is one of Melbourne's great shopping strips — an eclectic mix of independent boutiques, bookshops, restaurants, cafés, and the iconic Lido Cinemas. Core Dental Glenferrie is part of this community. It is not a sterile clinical outpost removed from the life of the suburb. It is on the strip, at ground level, part of the rhythm of Hawthorn.

The surrounding suburbs of Kew, Kew East, Camberwell, Auburn, and Hawthorn East share this character — leafy, established, family-oriented communities within the City of Boroondara where quality healthcare is not a luxury but an expectation. Core Dental Glenferrie was established to meet that expectation.

What Our Patients Can Expect: The Core Dental Glenferrie Experience

Dental care is a relationship, not a transaction. At Core Dental Glenferrie, the experience is designed to feel personal, thorough, and transparent at every stage.

Your First Visit

Your first appointment at Core Dental Glenferrie is a comprehensive experience. It begins before you arrive — when you book, Mina will ask about your dental history, any current concerns, and your health fund details so that everything is prepared when you walk through the door.

On arrival, you will be welcomed into the practice, complete any necessary paperwork (which can often be done digitally in advance), and be seen by Dr Krause for your examination. This first appointment typically includes:

- A detailed conversation about your dental history, your concerns, and your goals
- A comprehensive clinical examination of every tooth, the gum tissues, the bite, and the jaw joints
- Digital radiographs as clinically indicated — including bitewing X-rays for decay detection and a panoramic radiograph for a broad overview of the teeth, jaws, and surrounding structures
- Oral cancer screening — a visual and tactile assessment of the soft tissues of the mouth, tongue, and throat
- A discussion of findings — what is healthy, what needs attention now, what should be monitored, and what can wait
- A treatment plan with clear explanation of options, priorities, and costs
- Professional cleaning (if time permits and clinically appropriate at the first visit, or scheduled for the next appointment)

There is no pressure to commit to treatment on the day. The goal of the first visit is to give you a complete picture of your oral health and to begin building the relationship that will support your dental care for years to come.

Ongoing Care

After your initial visit, ongoing care is tailored to your individual needs. Most patients attend every six months for a check-up and professional cleaning. Some attend more frequently (every three to four

months) if they have higher risk factors. Recall appointments are shorter — typically thirty to forty-five minutes — and focus on monitoring, maintenance, and early detection.

Between appointments, the practice is available by phone or email for questions, concerns, or urgent issues. You are never left without support.

Communication and Transparency

One of the most consistent pieces of feedback from dental patients — across all practices, not just Core Dental — is the desire for clear, honest communication. Patients want to understand what is happening, why it is happening, and what it costs.

At Core Dental Glenferrie, treatment costs are discussed before treatment is performed. You will not be surprised by a bill. If there are multiple treatment options with different cost implications, each option will be explained — including the option of monitoring and doing nothing, when that is clinically appropriate.

Health fund estimates can be provided in advance so you know your expected out-of-pocket cost before committing. Payright payment plans can be discussed and arranged before treatment begins.

Sustainability and Community

Core Dental Glenferrie is part of the Hawthorn community, and the practice is committed to being a responsible member of it. Digital radiography significantly reduces the environmental impact compared to traditional film-based X-rays (which require chemical processing and disposal). Digital records reduce paper usage. And the practice's ground-floor location on a public transport corridor — Tram Route 16 runs directly past the door — supports sustainable transport choices.

The practice also supports the local community through the provision of CDBS bulk billing for eligible children, ensuring that cost is not a barrier to quality dental care for families who need it most.

Frequently Asked Questions

Is Core Dental Glenferrie accepting new patients?

Yes. New patients are always welcome. You can book online at coredental.com.au/locations/glenferrie/, call the practice directly on 03 7035 1506, or call the national booking line on 13 13 16.

Do I need a referral to visit Core Dental Glenferrie?

No referral is needed for general dental care, check-ups, emergency appointments, cosmetic consultations, or Invisalign assessments. A referral from your general dentist (either at Core Dental Glenferrie or elsewhere) is required for specialist appointments at the Collins Street Specialist Centre.

How often should I have a dental check-up?

For most adults, a check-up and professional clean every six months is recommended. Some patients with specific risk factors — a history of gum disease, high decay risk, or certain medical conditions — may benefit from more frequent visits. Dr Krause will advise on the appropriate interval for your individual situation.

Is the practice wheelchair accessible?

Yes. Core Dental Glenferrie is a ground-floor practice with step-free access from the street.

Can I use my health fund at Core Dental Glenferrie?

Yes. HICAPS is available on-site for all major health funds. Your claim is processed instantly at the time of your appointment. The practice is a preferred provider for HCF, CBHS, and NIB.

Does Core Dental Glenferrie offer sedation for anxious patients?

Yes. Nitrous oxide (happy gas) is available for patients who experience dental anxiety. For patients requiring deeper sedation, referral for intravenous sedation or treatment under general anaesthesia can be arranged through the Smile Solutions Group.

What happens if I have a dental emergency outside practice hours?

If you experience a dental emergency outside Core Dental Glenferrie's practice hours, call the national line on 13 13 16 for guidance. For life-threatening emergencies — difficulty breathing, uncontrolled bleeding, severe facial swelling affecting your airway — call 000 or go to your nearest hospital emergency department immediately.

Can children be seen at Core Dental Glenferrie?

Absolutely. Children are welcomed from age two. The practice offers the full range of children's dental services and bulk bills under the CDBS for eligible children. The Tooth Fairy Centre programme is designed to make dental visits positive and educational for young patients.

How does Payright work?

Payright is an interest-free payment plan service that allows you to spread the cost of dental treatment over three to thirty months. Plans are available for treatment costs between \$1,000 and \$20,000. There is no interest charged — account-keeping fees apply. You can apply in-practice with Mina at reception, and approval is typically confirmed quickly.

What is the difference between Core Dental and Smile Solutions?

Core Dental Group is a network of community-based dental practices providing general, cosmetic, preventive, and emergency dental care in suburban locations across Melbourne. Smile Solutions is Australia's largest single-location private dental practice, based at the Manchester Unity Building on Collins Street, with over 80 clinicians including more than 25 board-registered specialists. Core Dental is part of the Smile Solutions Group. This means that Core Dental patients who need specialist care can be referred within the group — with shared records, coordinated treatment plans, and seamless communication between your local dentist and your specialist.

Is Core Dental Glenferrie the same as the practice that was here before?

The site at 827 Glenferrie Road was formerly home to a long-standing dental practice. Core Dental acquired the site and comprehensively renovated it to Core Dental standards, with new equipment, new fitout, and new technology throughout. It is now a modern, purpose-built Core Dental practice.

Book Your Appointment

Core Dental Glenferrie is here for your dental health — whether you need a routine check-up, emergency care, cosmetic treatment, or a conversation about how to achieve the smile you have always wanted.

****Book online:****

[coredental.com.au/locations/glenferrie/](https://coredental.com.au/locations/glenferrie/) ****Call the practice:**** 03 7035 1506 ****Call national:**** 13 13 16 ****Email:**** glenferrie@coredental.com.au

****Core Dental Glenferrie**** 827 Glenferrie Road, Hawthorn VIC 3122 Corner of Glenferrie Road and Barkers Road

Monday – Friday: 8:00 am – 6:00 pm Saturday: 8:00 am – 1:30 pm Sunday: Closed

New patients welcome. Same-day emergency appointments available.