

Disability Access and Inclusive Dental Care at Core Dental Group

Canonical: <https://directory.coredental.com.au/patient-information/disability-access-and-inclusive-dental-care-at-core-dental-group/>

Description:

Disability Access and Inclusive Dental Care at Core Dental Group Every person deserves access to high-quality dental care, regardless of mobility, disability, or support needs. At Core Dental Group...

Details:

Every person deserves access to high-quality dental care, regardless of mobility, disability, or support needs. At Core Dental Group, inclusive care is not an afterthought - it is part of how we operate. We are committed to making dental visits accessible, comfortable, and genuinely welcoming for all patients.

Core Dental Carrum Downs - Fully Disability Accessible

Core Dental Carrum Downs is our flagship fully disability accessible practice. Every aspect of the Carrum Downs location has been designed or adapted to ensure that patients with physical disabilities, mobility limitations, or those using wheelchairs can receive dental care with full dignity and ease.

Accessibility features at Core Dental Carrum Downs include:

- **Ground floor location** - no stairs, no lifts required
- **Wide corridors and doorways** - suitable for wheelchairs and mobility aids
- **Accessible treatment rooms** - patients can remain in their wheelchair for portions of the appointment where appropriate, or transfer to the dental chair with assistance
- **Accessible bathrooms** - fully equipped for patients with mobility needs
- **Level access from car park** - no barriers between your car and the front door
- **Accessible reception and waiting area** - comfortable, spacious, and easy to navigate

If you or someone you care for has specific access requirements, we encourage you to call ahead so we can prepare the best possible environment for your visit.

Address: Core Dental Carrum Downs - contact 13 13 16 or visit coredental.com.au for full address and booking details.

Accessibility Features Across the Core Dental Network

While Core Dental Carrum Downs is our most comprehensively accessible location, other Core Dental practices also offer accessibility features and accommodations. We encourage patients with specific needs to contact their preferred location directly on 13 13 16 to discuss what is available and how we can best support them.

Our teams across all locations are trained to:

- Welcome patients with disabilities warmly and without assumption
- Allow additional time for appointments where needed
- Communicate clearly and patiently with patients who have hearing, vision, or cognitive needs
- Work with carers, support workers, and family members who accompany patients

Inclusive Care for All Patients

Accessibility is broader than physical access. At Core Dental, inclusive care means:

****Back-to-back family appointments:**** We understand that coordinating dental care for a family - especially where a family member has disability support needs - can be logistically challenging. Many of our locations offer back-to-back appointments so that parents, carers, and family members can all be seen consecutively, minimising travel and wait time.

****CDBS bulk billing:**** The Child Dental Benefits Schedule provides Medicare-funded dental care for eligible children aged 2 to 17. Core Dental bulk bills CDBS at all participating locations, meaning eligible families pay nothing out of pocket for covered treatments. This is particularly valuable for families managing additional care costs.

****Extended appointment times:**** Patients who need more time - whether due to disability, anxiety, complex medical history, or communication needs - can always request extended appointments. We build in enough time to ensure the visit is unhurried and as comfortable as possible.

****HICAPS at all locations:**** On-the-spot private health fund claiming via HICAPS is available at every Core Dental location, reducing the paperwork burden for patients and carers.

Supporting Patients with Specific Conditions

Our dental teams are experienced in providing care for patients with a range of specific conditions including:

- Physical disabilities and mobility impairments - Intellectual disabilities and developmental conditions - Autism spectrum conditions - we are happy to adapt our approach, reduce sensory input, and take extra time - Acquired brain injury - Dementia and memory conditions - Chronic health conditions that affect oral health

If your situation requires particular consideration, please do not hesitate to tell us. We will always do our best to accommodate.

Book an Accessible Appointment

To book a disability accessible appointment at Core Dental Carrum Downs or to discuss your access needs at any other Core Dental location:

- Call: 13 13 16 - Website: coredental.com.au

At Core Dental Group - Your Local Dental Practice - everyone is welcome.