

# Your Treatment Journey - Local Care with Specialist Support from Collins Street

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## Description:

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## Details:

Your Treatment Journey - Local Care with Specialist Support from Collins Street

One of the biggest advantages of being a Core Dental patient is the seamless connection to the Smile Solutions Collins Street Specialist Centre. When your treatment needs go beyond general dentistry, you have a clear, supported pathway to specialist care - without the usual hassle of finding a specialist, transferring records, and coordinating between disconnected practices.

Here is how it works.

### Step 1: Your Local Assessment

Everything starts at your local Core Dental practice. Your clinician conducts a thorough assessment using modern diagnostic tools - digital X-rays, intraoral scanning, and comprehensive clinical examination. Most dental needs are managed right here: check-ups, cleans, fillings, simple extractions, teeth whitening, Invisalign, and preventive care.

But sometimes, your clinician identifies something that would benefit from specialist input. Perhaps a complex root canal, an impacted wisdom tooth, gum disease requiring surgical management, or a case that needs orthodontic and restorative planning together.

### Step 2: Internal Referral to the Collins Street Specialist Centre

When specialist care is needed, your Core Dental clinician refers you directly to the Collins Street Specialist Centre (CSSC) on Level 8 of the iconic Manchester Unity Building at 220 Collins Street, Melbourne. This is not an external referral to a stranger - it is a warm handover within the Smile Solutions Group.

Your records, X-rays, scans, and treatment history are shared securely within the group. The specialist already knows your case before you walk in. No repeating your story. No duplicate imaging. No delays.

The CSSC brings together specialists in: Orthodontics Oral and maxillofacial surgery Endodontics (root canal specialists) Periodontics (gum specialists) Prosthodontics (complex restorations and implants) Paediatric dentistry

### Step 3: Specialist Treatment at Collins Street

You visit the Collins Street Specialist Centre for your specialist consultation and treatment. The Manchester Unity Building is centrally located in Melbourne's CBD, easily accessible by train, tram, or

car. The heritage art deco building has been home to the Smile Solutions Group since 1993.

Throughout your specialist treatment, your local Core Dental clinician stays informed and involved. Treatment plans are coordinated between your general clinician and the specialist, ensuring nothing falls through the cracks.

#### Step 4: Back to Your Local Practice

Once your specialist treatment is complete, ongoing care continues at your local Core Dental practice. Follow-up appointments, monitoring, maintenance, and routine care - all handled close to home by the clinician who knows you.

This is the beauty of the Smile Solutions Group model: you get the convenience of a local dental home with access to CBD-level specialist expertise when you need it. The two work together, not in isolation.

#### Real Examples of the Cross-Referral Pathway

**Dental Implants** Your Core Dental clinician identifies a missing tooth and discusses implant options with you. A referral is made to the CSSC, where an oral surgeon places the implant and a prosthodontist designs the restoration. Your local clinician manages the healing phase and ongoing maintenance.

**Complex Orthodontics** Your teenager needs braces, but the case involves an impacted canine that requires surgical exposure. Core Dental refers to the CSSC, where the orthodontist and oral surgeon collaborate on a treatment plan. Routine adjustment appointments can be shared between locations for convenience.

**Gum Disease Treatment** Your clinician detects advancing periodontal disease that needs specialist intervention. A referral to the CSSC periodontist provides surgical treatment, while your Core Dental hygienist manages the ongoing maintenance program locally.

#### The Smile Solutions Group Difference

This connected model of care is what separates a Smile Solutions Group practice from a standalone dental clinic. With over 300,000 patients, 80 clinicians, and more than 25 specialists, the group has the depth to handle virtually any dental situation - and the network to deliver it conveniently.

Find your nearest Core Dental location at [directory.coredental.com.au](http://directory.coredental.com.au) and experience the difference that specialist backing makes to your everyday dental care.